

Customer Service Helpline

Call Centre time : 9.00 A.M. to 9.00 P.M. Monday To Saturday (except on National Holidays)

| State | Number | State | Number |
|---------------------|------------|--|-------------|
| Andhra Pradesh | 9849577766 | Maharashtra (Mumbai) | 9892577766 |
| Chattisgarh | 9893127766 | Maharashtra (Rest) | 9890447766 |
| Delhi | 9818177766 | Punjab | 9815977766 |
| Goa | 9890447766 | Rajasthan | 9829277766 |
| Gujarat | 9898277766 | Tamil Nadu (Chennai) | 9840877766 |
| Haryana (Karnal) | 9896177766 | Tamil Nadu (Rest) | 9894477766. |
| Haryana (Faridabad) | 9818177766 | Uttar Pradesh (Agra, Bareilly, Meerut, Varanasi) | 9897307766 |
| Karnataka | 9845577766 | Uttar Pradesh (Kanpur, Lucknow) | 9935277766 |
| Kerala | 9895477766 | Uttaranchal | 9897307766 |
| Madhya Pradesh | 9893127766 | West Bengal (Kolkatta) | 9831377766 |

For all other cities kindly call our Customer Service Toll Free Number 1-800-22-2020

Information on the Premium payment options available through us...

- **ECS** is an automated facility which will debit your premium amount from your bank account within 7 days of your premium due date. This facility is currently available in 26 locations across 17 cities namely Ahmedabad, Baroda, Bangalore, Bhubaneswar, Chandigarh, Chennai, Coimbatore, Hyderabad, Jaipur, Kanpur, Kolkata, Lucknow, Mumbai, Nagpur, New Delhi, Pune & Surat .
- You can use your **Credit Card** (MasterCard or Visa) to make your premium payments. You can make your payment by credit card and yet delay out-of-pocket expenses.
- **Bill Junction / BillDesk** enables you to view, pay and manage all your bills from the convenience of your desktop or the telephone. It also gives you the flexibility to pay your bills through the Internet or through SMS. Kindly log on to www.billjunction.com or www.billdesk.com to register for these exclusive services.
- Existing ICICI Bank customers can enjoy the option of the **Infinity** facility. Through Infinity like Bill Desk and Bill Junction, you can authorize your premium payments online. For details please contact your nearest ICICI bank branch or call on 1900-33-3444.
- If you are residing in Delhi, you have an option to pay your premium through cheques at over 500 **Easy bill** outlets spread across Delhi & NCR excluding Ghaziabad. For more details, log on to www.easybillindia.com
- All our policy holders in Kerala have an added option to make their premium payments at any of the branches of **Federal Bank**, without any transaction or service charges. Please contact your nearest Federal Bank branch for further details or call the Federal Bank toll-free number 1600-44-1199.
- We accept **Cheques** and **Demand Drafts** made payable to "ICICI Prudential Life Insurance Company Ltd. Policy Number". You can drop the same at any of our ICICI Prudential branch offices or at authorized collection boxes placed at ICICI Bank ATM Centres in select cities.



Call Our
Customer Service Helpline



Visit us at
www.iciciprulife.com



Fax us at
022-24376727



Write to us at
Our Corporate Address



E-mail us at
lifeline@iciciprulife.com



We cover you. At every step in life.

Corporate Address :

The Customer Service Desk ,ICICI Prudential Life Insurance Company Ltd., ICICI PruLife Towers, 1089, AppaSaheb Marathe Marg, Prabhadevi, Mumbai – 400 025